

Rosa Gonzalez

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EDUCATION

The University of Michigan -Dearborn - Cumulative GPA: 3.31 Dearborn, MI
Bachelors of Business Administration Expected Graduation: April 2020
Major: Accounting and Finance Minor: Spanish

WORK EXPERIENCE

The University of Michigan- Dearborn Dearborn, MI
Office of Business Affairs January 2018 - Present
Human Resources Intern

- Partner with the university's leaders to help implement talent management strategies in business affairs and eventually the whole university
- Develop positive business leadership skills and best practices to help drive all of the different team goals within business affairs
- Document experiences while using critical thinking skills; providing an opportunity for innovation, creativity and applied learning
- Help the Business Affairs team with communications, supporting faculty, staff, and student engagement strategy
- Leverage experiences in academics and this internship to initiate new ideas that can benefit the Business Affairs team

Talent Gateway Dearborn, MI
Talent Ambassador August 2017 - Present

- Mentor participants by supporting them as they identify their interests, reflect on experiences, and explore new opportunities
- Establish greater collaboration between the Opportunity Scholar program and the Talent Gateway
- Engage in current technology tools to provide written neutral feedback to 800+ student participants
- Pull and sort through data to find new information and trends occurring in order to improve the program and increase student involvement in the program
- Lead and facilitate presentations about the Talent Gateway to classes of 30+ students each
- Collaborate with colleagues to contribute new ideas and energy for challenges and improvement of the program

Office of Student Success Dearborn, MI
Student Program Assistant November 2016 - Present

- Provide e-coaching for 260+ freshmen by connecting them to resources in and out of campus and answering their questions
- Plan and create agendas for lead mentor meetings while providing insight and guidance
- Provide feedback and input on program improvements as well as improvements for the office as a whole
- Coordinate the implementation of the mentoring program for the Opportunity Scholars program
- Provide high-quality customer service to the student success visitors
- Ensure that the office is well maintained for a welcoming environment

Zeal Credit Union Livonia, MI
Temporary Mortgages Clerk May 2017 – August 2017

- Reviewed & uploaded mortgage applications to a database, paid appraisals, and sent denial & pre-approval letters to customers
- Reviewed bankruptcy files, prepped files to be sent to the appropriate collection agency, and worked with charged off accounts
- Assisted scanning files and documents into databases to help make departments paperless

HONORS & AWARDS

University of Michigan – Dearborn Dearborn, MI
• 2018 UM- Dearborn Difference Maker March 2018

INVOLVEMENT & LEADERSHIP

Community Resources Empowering Wolverines (C.R.E.W) Dearborn, MI
Member & Mentor September 2017 – Present

- Serve as a mentor to incoming freshmen to help them get acquainted with the organization, the university, and campus
- Attend bi-weekly meetings to discuss events and programs that will be occurring during the upcoming weeks

Opportunity Scholars Program Dearborn, MI
Opportunity Scholar & Mentor September 2016 - Present

- Serve as a mentor to 8 incoming freshmen to ease the transition into the university, campus, and the scholarship program
- Participate in committees to provide students with volunteering, professional development, and mentoring opportunities
- Attend bi-weekly meetings to present and discuss new ideas for events and improving student involvement within the program